

[APPENDIX A]

Travel Waiver Checklist on FIT (**NOT** impacted by RB tactical cancellations)

			Options	
Risk Category	Countries/Areas	Conditions & Process	Cancellations	Reroute/ Date Change
AREAS WITH TRAVEL RESTRICTION	Hubei, Jiangsu, Zhejiang Provinces in China	Apply to all RB guests, subject to below:	AREAS WITH TRAVEL RESTRICTION Full refund; either _Refund to EMD-RSVT <i>[or]</i> _Refund to original FOP	
	Islamic Republic of Iran	_No restriction on ticket purchased period _For travel up to 31.05.20		
	Italy			
	France	<i>Note:</i>		
	United Kingdom	<i>How to apply the category?</i> <i>To be base on the final destination. E.g. MNL-BWN-ICN thus apply Category A options</i>		
CATEGORY A Sustained community transmission evident	Mainland China (except Hubei, Jiangsu, Zhejiang)		CATEGORY A - D Refund Option: _1st priority = FULL REFUND to EMD-RSVT <i>[or]</i> _2nd priority = Refund to original FOP with CANCELLATION FEE OF BND50	AREAS WITH TRAVEL RESTRICTION / CATEGORY A-D _Waive fee _One time change free _Fare difference applies _New traveling date must commence not later than 30.Sep.20 <i>(subject to seat availability)</i> _PNR to be update with ' OSI BI WUHAN VIRUS WAIVER ' and appended on ticket endorsement.
	Republic of Korea	Refund on air ticket		
CATEGORY B Limited community transmission, large clusters observed	Germany	_Non-refundable ticket fares T&C treated as 'Flexible'		
	Hong Kong SAR (China)	_PNR to be update with remark ' WUHAN VIRUS WAIVER '		
	Japan			
	Singapore	Refund/Cancellation of RB Ancillaries		
	Malaysia (excl. Sabah, Sarawak and Labuan)	_Allow on RB Upgrade, Chargeable seat & Prepaid Baggage only.		
	United States of America			
CATEGORY C Evidence of local transmission	Taiwan (China)	Refund on EMD-RSVT		
	Thailand	_EMD validity for 12 months from date of issuance.		
	Vietnam	_Refund of air ticket + RB ancillaries to be combine into one (1) EMD.		
	Indonesia			
	Philippines	_EMD-RSVT to be use for purchase of air tickets		
CATEGORY D Isolated cases, mainly imported	Other COVID-19 affected countries	traveling on any RB Network and/or any RB ancillaries		